

*The University of Western Ontario*

**STUDENT FEE FUNDED UNITS,  
ANCILLARIES, ACADEMIC SUPPORT UNITS,  
AND ASSOCIATED COMPANIES**

**2011-12 BUDGETS**

**STUDENT FEE FUNDED UNITS, ANCILLARIES, ACADEMIC SUPPORT  
UNITS, AND ASSOCIATED COMPANIES  
COMMENTS ON THE 2010-11 PROJECTED AND 2011-12 BUDGETS**

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The following comments pertain to the 2010-11 projected financial results and 2011-12 budgets for Student Fee Funded Units, Ancillaries, Academic Support Units, and Associated Companies as reported on Table 1 (attached).

**Student Fee Funded Units**

Student fee funded ancillary units are supported, in whole or in part, by non-tuition related compulsory activity fees. Student involvement in establishing fee levels is obtained through the Student Services Committee (SSC) -- a student run group comprised of voting representatives from the University Students' Council (USC), the Society of Graduate Students (SOGS), and the Master of Business Administration Association (MBAA). For the 2011-12 academic year, the SSC has recommended fee adjustments averaging 2.4% to help offset the impact of general inflation. The SSC has also endorsed additional selective increases to fund specific service enhancements, as follows:

UNIT	TARGETED FEE ADJUSTMENTS	SERVICE ENHANCEMENTS
Indigenous Services	\$1.92	Develop and implement an outreach welcoming program to introduce International Students to Canada's aboriginal heritage and culture.
Student Development Centre	\$1.92	Expand services of a part-time doctoral level outreach counselor to a full-year position and hire a part-time counselor to develop programs that address the unique counseling needs of international students.
Student Success Centre	\$2.61	Fund a Career Liaison Officer tasked to leverage more employment and experiential education opportunities for students and provide individual coaching to help students network effectively with potential employers.
Student Health Services	\$3.10	To fund an additional Social Worker that will provide crisis counseling, solution-focused intervention and therapy for those in immediate distress.
Western Foot Patrol	\$0.08	To augment promotional materials and activities that will raise awareness of the program, attract new volunteers, and encourage students to use the service.

The complete schedule of University ancillary fee rates endorsed by the SSC is shown in Tables 2 and 3 (attached).

### **Ancillary Units**

Revenues that support the Ancillary Unit budgets are primarily derived from the sale of products and services to the general University community.

***Family Practice Clinic and Workplace Health*** - The Family Practice Clinic generates revenue through OHIP billings and the Workplace Health unit is supported by departmental service recoveries and a subsidy from the central operating budget. The Family Practice Clinic is in the process of implementing a new electronic medical records system (in conjunction with Student Health Services) which is expected to streamline the management of patient records and lead to future operational efficiencies.

***Housing*** - Due to higher than anticipated enrolment, the number of first-year students accepting a residence room offer in 2010-11 exceeded the available capacity. The additional demand was accommodated by increasing the complement of first-year students in London Hall (which has been used exclusively for upper-year students in the past), reassigning students to apartments in Bayfield and Lambton, and by leasing apartment units off-campus. The Housing operation continues to build its reserve fund in anticipation of future expansion requirements and major renovations required to update the mechanical and electrical systems in Delaware Hall.

***Parking Services*** - The 2011-12 budget reflects a 2.5% increase in permit rates to offset general inflation and allow the unit to build the reserve level in anticipation of future expansion requirements and the ongoing refurbishment of existing lots.

***Retail Services*** - The Retail Services group includes the Book Store, the Campus Computer Store, Graphic Services, and Hospitality Services. Positive sales trends for books, general merchandise, computer products, and food were negatively impacted in 2010-11 by unanticipated campus closures resulting from severe winter storm conditions. The introduction of new food operations in the UCC (Booster Juice and Subway) have led to increased contributions and improved service levels and the acquisition of the Used Book Store (through a collaborative arrangement with the USC) has increased the opportunities for students to purchase course materials at a lower cost. Positive sales trends for all divisions are expected to continue into 2011/12.

### **Academic Support Units**

The budgets for the *Academic Support Units* are funded from various sources, including recoveries from internal research projects, revenues from external industrial contracts, and course fees. In addition to service recoveries, Animal Care and Veterinary Services receives support from the operating budget to fund the cost of regulatory requirements and teaching services for researchers using animals.

***Animal Care and Veterinary Services (ACVS)*** - Revenues were lower than anticipated in 2010-11 primarily due to fewer research projects involving animals and the temporary closure of animal care facilities located at the Robarts Research Institute (RRI). The RRI facility closure was necessary to accommodate major renovations. The deficit is budgeted to be lower in 2011-12 due to additional base funding (\$200,000) from the operating budget for regulatory oversight and a recently signed contract to provide surgical, imaging, and pathology support for a major pre-clinical research project.

***Boundary Layer Wind Tunnel (BLWT)*** – Following a comprehensive review of the BLWT, further restructuring took place in 2010-11 to reduce the staff complement to a level that is commensurate with the current volume of project activity. The deficit in 2010-11 is due to one-time restructuring costs, exchange losses resulting from a strong Canadian dollar, and the write-off of outstanding accounts receivable balances for a client that has entered receivership. The budget for 2011-12 includes additional resources for marketing to help promote the services of the BLWT to international clients.

***Surface Science Western (SSW)*** – In 2010-11 the unit successfully relocated operations to the Convergence Centre at the UWO Research Park. It is believed that the Research Park location will provide SSW with more opportunity to tap into technology innovation and commercialization activities in

traditional manufacturing areas and new emerging sectors. Commercial project and research activity exceeded budget expectations in 2010-11, leading to the projected bottom line position. The recovery trend is expected to be temporarily interrupted in 2011-12 due to expected leadership transition.

***University Machine Services (UMS)*** – The deficit projected for 2010-11 is attributed to a sustained decline in project activity from the Boundary Layer Wind Tunnel and external industrial clients. The Dean of Engineering is in the process of conducting a comprehensive review of UMS to determine the appropriate corrective actions.

***Continuing Studies at Western (CSW)*** - Starting in 2011-12, CSW plans to expand the Language Enhancement Academic Program to help support international student growth. The unit will also be working with other departments to provide resources for international programs, including the School of Graduate and Postdoctoral Studies, Research Development Services, and the Teaching Support Centre.

### **Associated Companies**

***The Ivey Group*** - The Ivey group of companies (Richard Ivey School of Business Foundation, Ivey Management Services, and the Asia Richard Ivey School of Business) are operated in conjunction with the Richard Ivey School of Business at UWO. Profits from these companies are used to support the Ivey academic programs at UWO and reduce the overall Ivey debt.

***Research Park (including Windermere Manor)*** – The deficit from the combined operations of the Research Park was higher than anticipated in 2010-11 due to a decline in accommodations revenue at Windermere Manor, lower management fees from the Sarnia campus of the Research Park, and higher than anticipated costs associated with the integration of the Stiller Centre into the Research Park operations. Targeted marketing efforts have been initiated to boost accommodations revenue at Windermere Manor and a facility review of the Stiller Centre is underway to find the cost efficiencies needed to bring the operation in line with the rest of the Park. In spite of the budgeted accounting losses, the Research Park continues to generate positive cash flows that are being applied to retire debt. The Research Park is scheduled to repay \$565,000 of principle in 2011/12 (compared to \$540,000 in 2010/11).

***The Museum of Ontario Archaeology*** – The Museum has entered into a new rental arrangement with a commercial lab tenant that may eventually lead to the revitalization of the Museum's contract archaeology activities. In addition, construction is well underway to build a CFI funded artifact repository on the Museum property that will support the analysis and study of 1000s of archaeological collections that exist from southern Ontario.

**Table 1**  
**The University of Western Ontario**  
**STUDENT FEE FUNDED UNITS, ANCILLARIES, ACADEMIC SUPPORT UNITS, AND ASSOCIATED COMPANIES**  
**2010/11 Projected and 2011/12 Budget**  
**(\$000's)**

<u>Student Fee Funded Units</u>	<u>2010/11 Projected</u>			<u>2011/12 Budget</u>			<u>% Change</u>		<u>Budgeted April 30/12 Reserve</u>
	<u>Revenues</u>	<u>Expenses</u>	<u>Surplus/ (Deficit)</u>	<u>Revenues</u>	<u>Expenses</u>	<u>Surplus/ (Deficit)</u>	<u>Revenues</u>	<u>Expenses</u>	
1 Campus Recreation	4,493.5	4,493.5	-	4,633.0	4,633.6	(0.6)	3.1	3.1	633.0
2 Financial Aid	884.7	891.9	(7.2)	912.3	912.2	0.1	3.1	2.3	41.3
3 Indigenous Services	158.0	156.9	1.1	215.3	218.5	(3.2)	36.3	39.3	76.7
4 Intercollegiate Athletics	4,583.3	4,458.1	125.2	4,623.7	4,580.8	42.9	0.9	2.8	42.9
5 Off Campus Housing & Housing Mediation Office	351.8	363.8	(12.0)	361.8	377.3	(15.5)	2.8	3.7	42.9
6 Services for Students With Disabilities	455.2	455.6	(0.4)	496.9	496.9	-	9.2	9.1	23.7
7 Student Development Centre	2,149.0	2,144.6	4.4	2,274.1	2,308.2	(34.1)	5.8	7.6	182.1
8 Student Success Centre	1,117.9	1,033.3	84.6	1,227.2	1,266.1	(38.9)	9.8	22.5	200.4
9 Student Health Services	3,858.2	3,922.8	(64.6)	4,237.0	4,347.6	(110.6)	9.8	10.8	574.3
10 Western Foot Patrol	159.6	160.1	(0.5)	159.7	159.1	0.6	0.1	(0.6)	47.2
11 Thompson Recreation & Athletic Centre	1,092.1	1,051.5	40.6	1,144.4	1,140.8	3.6	4.8	8.5	1,323.2
12 Total Student Fee Funded Units	19,303.3	19,132.1	171.2	20,285.4	20,441.1	(155.7)	5.1	6.8	3,187.7
<u>Ancillaries</u>									
13 Family Practice Clinic and Workplace Health	440.3	437.0	3.3	451.9	448.4	3.5	2.6	2.6	(68.1)
14 Housing	50,274.9	45,190.0	5,084.9	52,986.8	48,655.3	4,331.5	5.4	7.7	19,968.5
15 Parking Services	4,288.4	3,877.9	410.5	4,547.9	4,101.6	446.3	6.1	5.8	4,608.5
16 Retail Services	38,994.0	38,978.2	15.8	39,766.1	39,633.3	132.8	2.0	1.7	1,400.0
17 Total Ancillaries	93,997.6	88,483.1	5,514.5	97,752.7	92,838.6	4,914.1	4.0	4.9	25,908.9
<u>Academic Support Units</u>									
18 Animal Care & Veterinary Services	3,445.5	3,771.2	(325.7)	3,549.8	3,673.3	(123.5)	3.0	(2.6)	(305.9)
19 Boundary Layer Wind Tunnel	2,172.0	2,256.0	(84.0)	2,200.0	2,188.0	12.0	1.3	(3.0)	(346.3)
20 Surface Science Western	1,707.0	1,470.6	236.4	1,397.0	1,562.7	(165.7)	(18.2)	6.3	1,054.6
21 University Machine Services	1,333.7	1,691.3	(357.6)	1,665.0	1,698.7	(33.7)	24.8	0.4	(96.4)
22 Continuing Studies at Western	1,952.2	1,952.1	0.1	2,006.3	2,006.3	-	2.8	2.8	304.9
23 Total Academic Support Units	10,610.4	11,141.2	(530.8)	10,818.1	11,129.0	(310.9)	2.0	(0.1)	610.9
<u>Associated Companies</u>									
24 Richard Ivey School of Business Foundation (a)	21,202.0	19,168.4	2,033.6	22,626.3	20,633.3	1,993.0	6.7	7.6	5,509.6
25 Richard Ivey School of Business (Asia) (a)	3,557.9	4,396.2	(838.3)	4,776.1	4,625.4	150.7	34.2	5.2	(1,354.9)
26 UWO Research and Development Park	7,025.3	7,869.5	(844.2)	7,370.7	7,833.1	(462.4)	4.9	(0.5)	(9,076.4)
27 Museum of Ontario Archaeology	366.8	366.8	-	326.7	321.5	5.2	(10.9)	(12.4)	(202.5)
28 Total Associated Companies	32,152.0	31,800.9	351.1	35,099.8	33,413.3	1,686.5	9.2	5.1	(5,124.2)
29 Total	156,063.3	150,557.3	5,506.0	163,956.0	157,822.0	6,134.0	5.1	4.8	24,583.3

(a) The Ivey group of companies (Richard Ivey School of Business Foundation, and the Richard Ivey School of Business - Asia) are operated in conjunction with the Richard Ivey School of Business at UWO. Commencing in 2010-11, Ivey Management Services is consolidated with the Richard Ivey School of Business Foundation and is now included in the amounts reported on line 24. The projected and budgeted financial results of the Richard Ivey School of Business at UWO are included in the overall report on the Operating Budget of the University. The financial results for the Ivey group, including the Richard Ivey School of Business at UWO, are as follows:

	<u>2010/11 Projected</u>			<u>2011/12 Budget</u>			<u>% Change</u>		<u>Budgeted April 30/12 Reserve</u>
	<u>Revenues</u>	<u>Expenses</u>	<u>Surplus/ (Deficit)</u>	<u>Revenues</u>	<u>Expenses</u>	<u>Surplus/ (Deficit)</u>	<u>Revenues</u>	<u>Expenses</u>	
Richard Ivey School of Business at UWO	56,260.6	55,612.5	648.1	60,367.7	60,342.1	25.6	7.3	8.5	(8,138.9)
Ivey Group of Companies (from lines 24 and 25 above)	24,759.9	23,564.6	1,195.3	27,402.4	25,258.7	2,143.7	10.7	7.2	4,154.7
Total Ivey Group	81,020.5	79,177.1	1,843.4	87,770.1	85,600.8	2,169.3	18.0	15.7	(3,984.2)

**Table 2**  
**The University of Western Ontario**

**RECOMMENDED 2011-12 FULL-TIME UNDERGRADUATE AND GRADUATE ANCILLARY FEES**

		UNDERGRADUATE FULL-TIME (a)				GRADUATE - THREE TERMS (a)				GRADUATE - MBA			
		Recommended		Change		Recommended		Change		Recommended		Change	
		2010-11	2011-12			2010-11	2011-12			2010-11	2011-12		
		Rate	Rate	\$	%	Rate	Rate	\$	%	Rate	Rate (b)	\$	%
		\$	\$			\$	\$			\$	\$		
<b>Student Organization Fees</b>													
1	Organization Fee	(b) 105.30	(c) 111.11	5.81	5.5	69.90	70.17	0.27	0.4				
2	Health (& Dental Plan for Graduates Only)	96.00	100.39	4.39	4.6	481.95	(j) 511.29	29.34	6.1				
3	Bus Pass	144.13	(d) 181.94	37.81	26.2	172.95	181.59	8.64	-				
4	Ombudsperson	3.00	3.00	-	-	3.00	3.00	-	-				
5	Community Legal	4.75	4.75	-	-	4.75	4.75	-	-				
6	Late Night Busing (e)	-	12.50	12.50	-	-	-	-	-				
7	World University Services of Canada Fee (f)		0.52	0.52	-	-	-	-	-				
8	USC Capital/Facility Fee (g)	25.00	27.75	2.75	-	-	-	-	-				
9	UCC Operating Fee	47.58	50.41	2.83	5.9	26.11	26.89	0.78	3.0	71.37	75.62	4.25	-
10	Total Student Organization Fees	425.76	492.37	66.61	15.6	758.66	797.69	39.03	5.1	71.37	75.62	4.25	6.0
<b>Building and Endowment Fee</b>													
11	Student Recreation Centre Fund (h)	63.65	65.56	1.91	3.0	63.65	65.56	1.91	-	63.65	65.56	1.91	-
12	Endowment Fund (i)	50.00	50.00	-	-	50.00	50.00	-	-	50.00	50.00	-	-
13	Total Building and Endowment Fees	113.65	115.56	1.91	1.7	113.65	115.56	1.91	1.7	113.65	115.56	1.91	1.7
<b>U.W.O.'s Student Ancillary Fees</b>													
14	Campus Recreation	85.35	87.52	2.17	2.5	109.71	112.50	2.79	2.5	109.71	112.50	2.79	2.5
15	Financial Aid	33.55	34.22	0.67	2.0	33.55	34.22	0.67	2.0	33.55	34.22	0.67	2.0
16	Indigenous Services	5.30	7.33	2.03	38.3	5.30	7.33	2.03	38.3	5.30	7.33	2.03	38.3
17	Intercollegiate Athletics	75.28	76.79	1.51	2.0	75.28	76.79	1.51	2.0	75.28	76.79	1.51	2.0
18	Off Campus Housing & Housing Mediation Office	7.51	7.66	0.15	2.0	7.51	7.66	0.15	2.0	7.51	7.66	0.15	2.0
19	Services for Students With Disabilities	10.64	11.85	1.21	11.4	10.64	11.85	1.21	11.4	10.64	11.85	1.21	11.4
20	Student Development Centre	72.97	76.35	3.38	4.6	72.97	76.35	3.38	4.6	72.97	76.35	3.38	4.6
21	Student Success Centre	37.43	40.79	3.36	9.0	22.52	25.58	3.06	13.6	22.52	25.58	3.06	13.6
22	Student Health Services	38.94	42.82	3.88	10.0	38.94	42.82	3.88	10.0	38.94	42.82	3.88	10.0
23	Western Foot Patrol	4.04	4.20	0.16	4.0	4.04	4.20	0.16	4.0	4.04	4.20	0.16	4.0
24	Thompson Recreation & Athletic Centre	16.93	17.34	0.41	2.4	16.93	17.34	0.41	2.4	16.93	17.34	0.41	2.4
25	Total UWO Student Ancillary Fees	387.94	406.87	18.93	4.9	397.39	416.64	19.25	4.8	397.39	416.64	19.25	4.8
26	Total Ancillary Fees	927.35	1,014.80	87.45	9.4	1,269.70	1,329.89	60.19	4.7	582.41	607.82	25.41	4.4

- (a) Applicable for the period September 1 to August 31. Fee adjustments will be implemented for September 1, 2011, except for the Student Recreation Centre fee which increases on May 1, 2011 in accordance with the original student referendum.
- (b) Applicable for MBA students starting in April, 2011.
- (c) In addition to the basic USC organization fee, an additional \$400.00 fee will be collected from HBA students entering the first year of the program. The \$400.00 fee is being collected on behalf of the HBA association and it covers both years of the HBA program.
- (d) Includes the differential cost of a 12-month bus pass. The extension of the bus pass to include the summer months was approved by referendum on March 16, 2011.
- (e) The new fee to support late-night busing was approved by referendum on March 16, 2011.
- (f) The referendum results for the new World University Services of Canada fee are currently under review. The fee will only be collected if the USC endorses the referendum results.
- (g) The USC Capital/Facility Fee was approved by student referendum to cover the cost of renovating the UCC gyms and future renovations and maintenance of other student space in the building.
- (h) The Student Recreation Centre Fee was approved by student referendum to repay construction costs and to cover additional occupancy costs associated with the incremental space in the new facility.
- (i) The Student Organizations have authorized the University to collect these funds for an endowment used to support student aid.
- (j) Actual rates will be determined by the service providers at a later date. Accordingly, the activity fee rate may be reduced (but not increased) upon written notification from the Society of Graduate Students.

**Table 3**  
**The University of Western Ontario**

**RECOMMENDED 2011-12 PART-TIME UNDERGRADUATE AND GRADUATE STUDENT ANCILLARY FEES**

UNDERGRADUATE PART-TIME FULL COURSE (a) & (b)					UNDERGRADUATE INTERSESSION & SUMMER SCHOOL FULL COURSE (a)					GRADUATE PART-TIME PER TERM			
Recommended					Recommended					Recommended			
2010-11	2011-12	Change			2010-11	2011-12	Change			2010-11	2011-12	Change	
Rate	Rate	\$	%		Rate	Rate (c)	\$	%		Rate	Rate	\$	%
\$	\$	\$			\$	\$	\$			\$	\$	\$	
<b>Student Organization Fees</b>													
1 Organization Fee	21.06	22.22	1.16	5.5	10.53	11.11	0.58	5.5		15.95	15.95	-	-
2 Ombudsperson	0.60	0.60	-	-	0.30	0.30	-	-		-	-	-	-
3 Community Legal	0.95	0.95	-	-	0.48	0.48	-	-		-	-	-	-
4 USC Capital/Facility Fee (d)	5.00	5.55	0.55	-	2.50	2.78	0.28	-		-	-	-	-
5 UCC Operating Fee	9.52	10.08	0.56	5.9	4.76	5.04	0.28	5.9		-	-	-	-
6 Total Student Organization Fees	37.13	39.40	2.27	6.1	18.57	19.71	1.14	6.1		15.95	15.95	-	-
<b>Building and Endowment Fee</b>													
7 Student Recreation Centre Fund (e)	12.73	13.11	0.38	-	6.56	6.76	0.20	-		10.61	10.93	0.32	-
8 Endowment Fund (f)	10.00	10.00	-	-	5.00	5.00	-	-		8.33	8.33	-	-
9 Total Building and Endowment Fees	22.73	23.11	0.38	1.7	11.56	11.76	0.20	1.7		18.94	19.26	0.32	1.7
<b>U.W.O.'s Student Ancillary Fees</b>													
10 Campus Recreation	17.07	17.50	0.43	2.5	8.54	8.75	0.21	2.5		-	-	-	-
11 Financial Aid	6.71	6.84	0.13	1.9	3.36	3.42	0.06	1.8		5.59	5.70	0.11	2.0
12 Indigenous Services	1.06	1.47	0.41	38.7	0.53	0.73	0.20	37.7		0.88	1.22	0.34	-
13 Intercollegiate Athletics	15.06	15.36	0.30	2.0	7.53	7.68	0.15	2.0		-	-	-	-
14 Off Campus Housing & Housing Mediation Office	1.50	1.53	0.03	2.0	0.75	0.77	0.02	2.7		-	-	-	-
15 Services for Students With Disabilities	2.13	2.37	0.24	11.3	1.06	1.19	0.13	-		-	-	-	-
16 Student Development Centre	14.59	15.27	0.68	4.7	7.30	7.64	0.34	4.7		12.16	12.73	0.57	4.7
17 Student Success Centre	7.49	8.16	0.67	8.9	3.74	4.08	0.34	9.1		3.75	4.26	0.51	13.6
18 Student Health Services	7.79	8.56	0.77	9.9	3.89	4.28	0.39	10.0		-	-	-	-
19 Western Foot Patrol	0.81	0.84	0.03	3.7	0.40	0.42	0.02	5.0		0.67	0.70	0.03	4.5
20 Thompson Recreation & Athletic Centre	3.39	3.47	0.08	2.4	1.69	1.73	0.04	2.4		-	-	-	-
21 Total UWO Student Ancillary Fees	77.60	81.37	3.77	4.9	38.79	40.69	1.90	4.9		23.05	24.61	1.56	6.8
22 Total Ancillary Fees	137.46	143.88	6.42	4.7	68.92	72.16	3.24	4.7		57.94	59.82	1.88	3.2

(a) Half courses are charged 50% of the full course rate.

(b) Applicable for the period September 1 to August 31.

(c) Applicable for the summer of 2012.

(d) The USC Capital/Facility Fee was approved by student referendum to cover the cost of renovating the UCC gyms and future renovations and maintenance of other student space in the building.

(e) The Student Recreation Centre Fee was approved by student referendum to repay construction costs and to cover additional occupancy costs associated with the incremental space in the new facility.

(f) The Student Organizations have authorized the University to collect these funds for an endowment used to support student aid.