

Report on the Survey of Graduating Students: 2012-13

Office of the Provost and Vice-President (Academic)

October 2013

Report on the Survey of Graduating Students: 2012-13

Western's Strategic Plan, **Engaging the Future** affirms the importance of assessing the University's performance in its primary missions of teaching and research. A significant component of this evaluative process is the measurement of the learning experience of our students.

In February 1995, the President and Vice-Presidents initiated a voluntary, confidential exit survey, sponsored by the Provost, to determine undergraduates' perceptions of the quality of their educational experiences and their satisfaction with facilities and academic support services at Western University. The Survey of Graduating Students continues both to provide information for planning and to reinforce the University's commitment to excellence.

The Survey Questionnaire

The 2012-13 Survey of Graduating Students (attached as Appendix A) was a 12-item questionnaire in which graduates rated their satisfaction with academic courses and programs, the quality of instruction, the degree to which their university experience enhanced a range of abilities and skills, and their satisfaction with Western's administrative services. Graduates were also asked to describe their reasons for choosing Western, funding sources while at university, their education-related debt upon graduation, and their plans for future employment or study. Three open-ended questions provided an opportunity for graduates to offer comments about their experiences at Western and their suggestions for improving the University.

Following years of declining response rates the Spring 2013 Survey of Graduating Students underwent significant modifications in both format and delivery. Questions related to living arrangements, employment, reasons for pursuing post-secondary education, and satisfaction with physical facilities were removed to shorten the questionnaire and focus exclusively on academic issues. Questions were rearranged and streamlined and the web layout was refreshed. A more structured survey window was established with reminders at regular intervals. The result was an increase in response rates for the Spring survey from the mid-teens to 42.6%.

Survey Procedure

Questionnaire Distribution

A web-based survey including an explanatory letter was made available to a total of 5,589 undergraduate, certificate, and diploma students who were registered at the Constituent University and who were, at the time of distribution, expected to graduate at the Fall 2012 or Spring 2013 Convocations. The cover letter enlisted students' cooperation and assured them that participation was voluntary, responses would be treated confidentially, and only aggregate data would be published.

Response Rate

Of the 5,589 questionnaires distributed to graduates of the Constituent University, 2,209 completed questionnaires (or 39.5%) were received.

By term, the Fall 2012 response rate was 16.8% while the revamped survey issues in Spring 2013 garnered a 42.6% response rate.

Table 1 shows response rates, by Faculty of registration, for the 2,209 respondents who identified themselves as registered at the Constituent University.

The respondents were characteristic of graduates in marital status, immigration status, and applicant type, but females were more heavily represented among respondents. With this caveat, respondents can be regarded as representative of the Fall 2012 and Spring 2013 graduating classes as a whole.

Limitations

When interpreting the results of the survey, it should be noted that the methodology permits only relatively global generalizations to be made. The number of respondents is not large enough to permit meaningful analysis at the level of academic Departments or individual programs. Despite the small sample sizes within departmentalized Faculties, it is entirely reasonable to expect differences in responses at this level. Furthermore, these differences will be both above and below the Faculty average and as a result the reader should not assume that the Faculty-level responses will mirror the responses at the Department level. Available resources and existing physical structures also vary significantly across campus. Some Faculties/Departments have the benefit of newer buildings and/or recent renovations, and these factors may affect the rankings of specific Faculties. Furthermore, it is very likely that some respondents have allowed bleak job prospects to affect their responses.

In addition, the present questionnaire does not take into account respondents' degree of experience with items that they are rating. Although the survey format did offer respondents the option of indicating which items were "not applicable" to them, it is not possible to distinguish the opinions of students with limited exposure to certain facilities or services from those who have used them extensively.

Distortion or loss of specific recollection may affect responses to some questions, particularly Questions 9, where respondents ranked reasons for choosing Western University. In most instances, graduates would have made those decisions 4 to 6 years ago.

In Question 8, respondents indicated their current plans upon graduation. It is important to note that these questionnaires were distributed in April and May for June graduates and therefore the responses to Question 8 reflect the students' employment status or plans at that particular time. If the survey were to be distributed 6 - 12 months after Convocation it could perhaps yield different results.

Although generally positive, the results of the survey point to areas that deserve more extensive study to determine whether changes are warranted. For example, the results suggest the need to determine why graduates were only moderately satisfied with campus food outlets, career services and financial and scholarship services. Similarly, within certain academic units, more information should be sought in response to lower satisfaction ratings about teaching quality, academic programs, and facilities.

Faculties, Colleges, and support units that require more detailed feedback might consider gathering supplementary information through questionnaires, interviews, or focus groups with the current student or graduate populations.

Despite these limitations, the Survey of Graduating Students seems capable of revealing larger trends in students' attitudes and opinions. In future, as changes to academic programs, support services, and facilities are introduced at Western, the views of graduates who returned the survey can serve as a benchmark against which the effects of changes may be measured.

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Faculty and program-level data are available by contacting The Office of Institutional Planning and Budgeting.

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Distribution of Population and Responses by Faculty

	Рори	lation	Resp	onses	Response
Faculty	Ν	% of total	Ν	% of total	Rate
Arts & Humanities	299	5.3	154	7.0	51.5
Business	540	9.7	129	5.8	23.9
Dentistry	58	1.0	17	0.8	29.3
Education	672	12.0	227	10.3	33.8
Engineering	268	4.8	85	3.8	31.7
Health Sciences	863	15.4	372	16.8	43.1
Info & Media Studies	223	4.0	93	4.2	41.7
Law	158	2.8	64	2.9	40.5
Medicine: B. Med Sci Program	327	5.9	172	7.8	52.6
Medicine: MD Program	156	2.8	61	2.8	39.1
Music	124	2.2	53	2.4	42.7
Science	587	10.5	281	12.7	47.9
Social Science	1,314	23.5	501	22.7	38.1
Total	5,589	100.0	2,209	100.0	39.5

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How much do you agree or disagree with the following	Resp(onse=1	Response=2	se=2	Response=3		Response=4		Surougy Disagree / 5 = Surougy Agree Response=4 Response=5		8	Rest	Response=N/A	NoR	No Response	Z Response=4	2011-12 Results Response=4 Response=5	Total
statements about your learning experiences at Western		%	z	%	z		z	┢	% N	Total	l Mean	-	%	z	%	%	%	Mean
My program had sufficient theoretical focus	53	2.5	88	4.0	231	10.7 1,	1,042 4	48.3 7	746 34.6	6 2,158	8 4.1	10	0.5	41	1.9	45.7	33.5	4.0
Instructors displayed a positive attitude toward students	37	1.7	82	3.8	322	14.8 1,	1,215 5	55.9 5	517 23.	.8 2,173	3 4.0	4	0.2	32	1.4	52.7	24.2	3.9
Instructors treated students with respect	42	1.9	93	4.3	274	12.6 1,	1,109 5	51.1 6	651 30.0	0 2,169	9 4.0	4	0.2	36	1.6	51.7	28.1	4.0
Instructors were reasonably accessible to help students	34	1.6	66	4.6	307	14.2 1,	1,199 5	55.6 5	518 24.0	0 2,157	7 4.0	16	0.7	36	1.6	52.1	23.8	3.9
I was generally able to get the classes I wanted	69	3.2	186	8.7	285	13.4 8	857 4	40.3 7	729 34.3	3 2,126	6 3.9	49	2.2	34	1.5	42.5	32.2	3.9
Library staff provided helpful assistance	69	3.7	120	6.5	343	18.6	703 3	38.0 6	614 33.	2 1,849	9 3.9	328	14.8	32	1.4	42.4	31.1	3.9
My learning experience was enjoyable	89	3.1	133	6.1	357	16.4 1,	1,001 4	46.1 6	613 28.2	2 2,172	2 3.9	4	0.2	33	1.5	43.2	31.3	3.9
My learning experiences were intellectually stimulating	62	2.9	124	5.7	393	18.1 1,	1,082 4	49.9 5	508 23.4	4 2,169	9 3.9	6	0.1	38	1.7	47.0	26.0	3.8
My program offered an enriching learning experience	83	3.8	145	6.7	344	15.8 9	929 4	42.7 6	674 31.0	0 2,175	5 3.9	3	0.1	31	1.4	40.4	29.7	3.8
Generally, I was satisfied with the quality of teaching	70	3.2	124	5.7	323	14.9 1,	1,207 5	55.5 4	449 20.7	7 2,173	3 3.8	3	0.1	33	1.5	46.9	29.5	3.9
Instructors took pride in their teaching	62	2.9	138	6.4	428	19.7 1,	1,036 4	47.7 5	506 23.	3 2,170	0 3.8	6	0.1	37	1.7	44.0	25.7	3.8
Library collections supported my course requirements	85	4.3	153	7.8	390	19.8	777 3	39.5 5	562 28.	6 1,967	7 3.8	210	9.5	32	1.4	38.9	24.4	3.7
Class participation was actively encouraged	67	3.1	196	9.0	548	25.3 8	890 4	41.1 4	467 21.5	5 2,168	8 3.7	9	0.3	35	1.6	39.1	24.6	3.7
Instructors stimulated me to want to learn more	73	3.4	165	7.6	524	24.1 9	967 4	44.5 4	442 20.4	4 2,171	1 3.7	4	0.2	34	1.5	38.4	25.5	3.7
Instructors took an active interest in my learning	09	2.8	170	7.8	486	22.3 1,	1,101 5	50.6 3	361 16.6	6 2,178	8 3.7	4	0.2	27	1.2	46.0	19.7	3.7
Instructors tried to ensure that material was understood	54	2.5	163	7.5	551	25.3 1,	1,101 5	50.6 3	306 14.1	1 2,175	5 3.7	2	0.1	32	1.4	47.5	18.7	3.7
Evaluation (exams and marking) was fair	80	3.7	199	9.2	582	26.8 1,	1,059 4	48.8 2	251 11.6	6 2,171	1 3.6	7	0.3	31	1.4	48.5	14.7	3.6
Library instruction improved my research skills	105	5.7	197	10.7	451	24.6 6	662 3	36.1 4	421 22.	9 1,836	6 3.6	338	15.3	35	1.6	34.2	21.7	3.5
Instructors encouraged feedback regarding their teaching	89	4.1	297	13.7	608	28.1 8	819 3	37.8 3	351 16.2	2 2,164	4 3.5	7	0.3	38	1.7	38.0	18.9	3.6
My assignments were useful learning experiences	78	3.6	242	11.2	632	29.1 9	965 4	44.5 2	252 11.6	6 2,169	9 3.5	7	0.3	33	1.5	39.4	15.4	3.5
I had sufficient opportunity for self-paced learning	105	4.9	299	14.0	608	28.4 8	854 3	39.9 2	273 12.8	8 2,139	9 3.4	32	1.4	38	1.7	38.3	15.1	3.4
Instructors provided helpful feedback throughout course	85	3.9	272	12.6	665	30.7 5	932 4	43.0 2	211 9.7	2,165	5 3.4	5	0.2	39	1.8	42.6	11.3	3.4
My program had sufficient practical focus	177	8.2	383	17.8	466	21.6 7	721 3	33.5 4	408 18.9	9 2,155	5 3.4	20	0.9	34	1.5	32.3	19.8	3.4
Teaching assistants were used effectively	165	8.1	380	18.7	699	32.9 6	628 3	30.9 1	193 9.5	2,035	5 3.1	140	6.3	34	1.5	33.1	11.4	3.2
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4					•1	<u>+</u>	lot At Al	l Satisfie	Not At All Satisfied / 5 = Very	y Satisfied	R	-				9	2011-12 Results	
	ŝ	onse=1	Response=2	se=2	Response=3	_	suods		suods	+	H	-	Response=N/A	No R	No Response	Response=4	Resp	Total
	z	%	z	%	z	+	+	+	_	+	4	_	%	z	%	%	%	Mean
Overall satisfaction with the education you received	4	2.1	67	3.1	258	12.1	642 3	30.1 1,	1,122 52.6	6 2,133	3 4.3	6	0.1	74	3.3	33.5	50.9	4.3

Table 2 Western University

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Survey of Graduating Students: 2012-13

Areas of Academic and Personal Improvements

						Scale: 1=	1=Not	Not At All /	/5 = AG	A Great Deal	al						2011-12 Results	sults	
Overall, how much did your education at Western contribute to immeriate in and of the following mass?	Response=]	nse=1	Response=2	se=2	Response=3	se=3	Response=4	_	Response=5	ie=5		R	Response=N/A		No Response	se Response=4	ise=4 Response=5	=5 Total	al
o improvements in each of the following areas?	z	%	Z	%	N	%	N	%	N		Total N	Mean	N	% N	1 %		%	Mean	u
Critical judgement	50	2.4	74	3.5	307	14.5	892	42.2	161	37.4 2	2,114	4.1	13	0.6 8	82 3.7	39.	.6 37.1	4.0	_
Ability to learn and work on your own	74	3.5	103	4.9	286	13.6	861	40.8	785	37.2 2	2,109	4.0	16	0.7 8	84 3.8	36.4	4 40.2	4.0	
Problem-solving	61	2.9	107	5.1	414	19.6	956	45.4	570	27.0 2	2,108	3.9	13	0.6 8	88 4.0	(43.3	3 30.1	3.9	~
Research skills	85	4.1	120	5.8	372	17.9	773	37.1	734	35.2 2	2,084	3.9	40	1.8 8	85 3.8	34.1	1 38.2	3.9	~
Time management	86	4.1	112	5.3	366	17.4	822	39.0	721	34.2 2	2,107	3.9	16	0.7 8	86 3.9	34.8	8 36.8	3.9	¢
Ability to work well with others	85	4.0	142	6.7	434	20.6	935	44.4	511	24.3 2	2,107	3.8	16	0.7 8	86 3.9	40.9	9 27.5	3.8	~
Awareness of ethical issues	104	5.0	158	7.6	423	20.4	819	39.5	567	27.4 2	2,071	3.8	47	2.1 5	91 4.1	36.9	9 27.6	3.7	7
Desire for further education	139	6.6	164	7.8	406	19.3	704	33.5	689	32.8 2	2,102	3.8	18	0.8 8.0	89 4.0	32.1	1 35.7	3.8	~
Study skills	98	4.6	145	6.9	427	20.2	793	37.6	646	30.6	2,109	3.8	16	0.7 8	84 3.8	33.6	6 35.5	3.8	~
Writing abilities	110	5.2	165	7.8	436	20.7	749	35.6	643	30.6 2	2,103	3.8	25	1.1 8	81 3.7	7 33.1	1 30.6	3.7	-
Appreciation of diversity (e.g. cultures, race)	133	6.5	174	8.5	405	19.7	736	35.8	605	29.5 2	2,053	3.7	70	3.2 8	86 3.9	.9 32.	28.5	3.6	5
Leadership skills	105	5.0	161	7.7	462	22.0	880	41.9	491	23.4 2	2,099	3.7	23	1.0 8	87 3.9	.9 35.	.6 28.2	3.7	4
Self-confidence	103	4.9	153	7.3	466	22.2	914	43.6	459	21.9 2	2,095	3.7	24	1.1 5	90 4.1	- 38.	5 27.7	3.7	7
Social skills	103	4.9	157	7.5	455	21.7	842	40.2	540	25.8 2	2,097	3.7	25	1.1 8	87 3.9	35	.8 29.0	3.7	7
Conflict-resolution	114	5.5	182	8.7	528	25.3	861	41.3	400	19.2	2,085	3.6	35	1.6 8	89 4.0	38.2	2 21.4	3.6	5
Speaking abilities	130	6.2	188	8.9	489	23.3	792	37.7	502	23.9 2	2,101	3.6	24	1.1 8	84 3.5	.8 36.0	0 22.5	3.6	5
Ability to understand graphical information	142	7.3	194	6.6	471	24.1	750	38.4	398	20.4 1	1,955	3.5	168	7.6 8	86 3.5	.9 34.3	3 23.0	3.5	
Understanding of science	207	11.2	203	10.9	357	19.3	546	29.4	541	29.2	1,854	3.5	265 1	12.0 5	90 4.1	30.6	6 29.6	3.6	5
Awareness of responsibilities of citizenship	195	9.9	237	12.0	471	23.9	665	33.7	403	20.4	1,971	3.4	149	6.7 8	89 4.0	30.7	7 21.3	3.3	3
Career prospects	181	8.6	268	12.8	503	24.0	760	36.2	385	18.4 2	2,097	3.4	25	1.1 8	87 3.9	33.5	5 22.1	3.5	2
Computer proficiency	231	11.9	317	16.4	570	29.4	560	28.9	259	13.4 1	1,937	3.2	185	8.4 8	87 3.9	29.	8 14.8	3.2	2
Creativity	191	9.1	343	16.4	678	32.3	612	29.2	273	13.0 2	2,097	3.2	24	1.1 8	88 4.0	30.3	3 12.7	3.2	6
Appreciation of literature and fine arts	306	16.4	315	16.9	491	26.3	455	24.4	297	15.9 1	1,864	3.1	258 1	11.7 8	87 3.9	23.5	5 18.2	3.1	
Mathematical proficiency	345	18.8	287	15.6	492	26.8	465	25.3	247	13.5 1	1,836	3.0	285 1	12.9 8	88 4.0	23.0	0 14.5	3.0	_

Western University

Survey of Graduating Students: 2012-13

Percentage of Students Who Would Recommend Western To A Friend

		ber of ndents		d Recommend A Friend
Faculty	2012-13	2011-12	2012-13	2011-12
Arts & Humanities	154	40	92.4	92.3
Business	129	48	96.1	100.0
Dentistry	17	5	82.4	80.0
Education	227	97	86.4	86.5
Engineering	85	46	89.2	89.1
Health Sciences	372	126	93.9	92.9
Info & Media Studies	93	29	93.3	96.6
Law	64	31	89.1	90.3
Medicine: B. Med Sci Program	172	71	95.8	94.4
Medicine: MD Program	61	7	100.0	100.0
Music	53	21	96.0	76.2
Science	281	103	91.5	96.1
Social Science	501	231	93.2	93.5
All Faculties	2,209	855	92.4	92.6

					Ň	Scale: 1= Not	At	All Satisfied	15	= Very S	Satisfied						20	2011-12 Result:	
Please rate your satisfaction with the following	Response	onse=1	Respo	Response=2	Respo	Response=3	Response=4	1se=4	Response=5	se=5			Response=N/A	e=N/A	No Response	ponse	Response=4 Response=5	Sesponse=5	Total
administrative services on campus	z	9⁄0	z	0⁄0	z	0%0	z	9⁄0	z	. %	Total	Mean	z	0%	N	0⁄0	0%	0%0	Mean
Library access via web	30	1.5	63	3.1	200	9.9	677	33.4	1,057	52.1	2,027	4.3	92	4.2	90	4.1	36.1	41.6	4.1
Campus safety	15	0.8	41	2.2	258	13.8	861	46.2	689	37.0	1,864	4.2	256	11.6	89	4.0	43.2	36.1	4.1
Library hours of operation	55	2.8	126	6.3	289	14.5	848	42.4	682	34.1	2,000	4.0	120	5.4	89	4.0	41.9	31.1	3.9
Bookstore hours of operation	23	1.2	81	4.1	262	20.2	989	50.4	471	24.0	1,961	3.9	156	7.1	92	4.2	49.2	16.3	3.7
Student Health services	43	2.5	96	5.6	340	19.8	707	41.1	533	31.0	1,719	3.9	403	18.2	87	3.9	40.2	30.1	3.9
Learning Skills services	28	2.8	70	7.0	286	28.8	429	43.2	180	18.1	993	3.7	1,123	50.8	93	4.2	42.1	17.5	3.6
Off-campus housing services	49	3.8	81	6.3	354	27.5	538	41.7	267	20.7	1,289	3.7	830	37.6	90	4.1	39.2	17.2	3.5
Services for students with disabilities	18	3.9	28	6.1	138	30.2	151	33.0	122	26.7	457	3.7	1,645	74.5	107	4.8	38.3	21.8	3.5
Effective Writing program	45	5.1	77	8.7	275	30.9	325	36.6	167	18.8	889	3.6	1,228	55.6	92	4.2	38.8	17.8	3.5
Financial aid (OSAP) services	92	7.2	109	8.5	314	24.5	456	35.6	310	24.2	1,281	3.6	840	38.0	88	4.0	35.4	20.0	3.5
International student services	26	4.7	43	7.8	164	29.8	191	34.7	127	23.0	551	3.6	1,566	70.9	92	4.2	38.1	20.8	3.6
Career services	83	6.9	147	12.3	329	27.5	412	34.5	224	18.7	1,195	3.5	920	41.6	94	4.3	33.1	20.8	3.4
Food outlet hours of operation	105	5.3	234	11.9	543	27.5	807	40.9	282	14.3	1,971	3.5	145	6.6	93	4.2	36.7	9.2	3.3
Registration procedures	98	4.8	207	10.2	578	28.5	842	41.5	306	15.1	2,031	3.5	85	3.8	93	4.2	36.4	13.3	3.4
Employment services	99	7.8	104	12.3	271	32.0	274	32.3	132	15.6	847	3.4	1,264	57.2	98	4.4	28.7	13.5	3.2
Academic counselling	201	10.9	253	13.8	446	24.3	591	32.1	348	18.9	1,839	3.3	277	12.5	93	4.2	30.2	18.7	3.3
On-campus work opportunities	128	10.5	184	15.0	345	28.2	331	27.1	235	19.2	1,223	3.3	896	40.6	90	4.1	27.5	16.1	3.2
Scholarship services	142	10.1	192	13.6	392	27.8	436	31.0	246	17.5	1,408	3.3	705	31.9	96	4.3	31.0	17.4	3.4
Students' Council services	115	7.3	204	12.9	560	35.4	507	32.1	195	12.3	1,581	3.3	529	23.9	99	4.5	32.2	13.1	3.3
Library study space	230	11.5	432	21.6	544	27.2	586	29.3	206	10.3	1,998	3.1	121	5.5	90	4.1	31.1	11.4	3.1

Table 5 Western University

		s	Total	Mean	4.1	4.1	3.9	3.7	3.9	3.6	3.5	3.5	3.5	3.5	3.6	3.4	3.3	
		2011-12 Results	Response=4 Response=5	%	41.6	36.1	31.1	16.3	30.1	17.5	17.2	21.8	17.8	20.0	20.8	20.8	9.2	
		20	Response=4	%	36.1	43.2	41.9	49.2	40.2	42.1	39.2	38.3	38.8	35.4	38.1	33.1	36.7	
			sponse	%	4.1	4.0	4.0	4.2	3.9	4.2	4.1	4.8	4.2	4.0	4.2	4.3	4.2	
			No Response	z	90	89	89	92	87	93	90	107	92	88	92	94	93	
			se=N/A	%	4.2	11.6	5.4	7.1	18.2	50.8	37.6	74.5	55.6	38.0	70.9	41.6	6.6	
			Response=N/A	z	92	256	120	156	403	1,123	830	1,645	1,228	840	1,566	920	145	
		_		Mean	4.3	4.2	4.0	3.9	3.9	3.7	3.7	3.7	3.6	3.6	3.6	3.5	3.5	
	8	Satisfie		Total	2,027	1,864	2,000	1,961	1,719	993	1,289	457	889	1,281	551	1,195	1,971	
012-13	t Unit	= Very	nse=5	0∕0	52.1	37.0	34.1	24.0	31.0	18.1	20.7	26.7	18.8	24.2	23.0	18.7	14.3	
udents: 2	nppor	sfied / 5	Response=5	z	1,057	689	682	471	533	180	267	122	167	310	127	224	282	
ating Stı	vith S	All Sati:	nse=4	%	33.4	46.2	42.4	50.4	41.1	43.2	41.7	33.0	36.6	35.6	34.7	34.5	40.9	
Survey of Graduating Students: 2012-13	Satisfaction with Support Units	Scale: 1= Not At All Satisfied / 5 = Very Satisfied	Response=4	z	677	861	848	686	707	429	538	151	325	456	191	412	807	
Survey c	atisfac	sale: 1=	esponse=3	0%	9.9	13.8	14.5	20.2	19.8	28.8	27.5	30.2	30.9	24.5	29.8	27.5	27.5	
••	Ň	» ا	espoi		00	58	39	76	0†	36	54	38	75	4	54	29	5	ľ

Western University

Survey of Graduating Students: 2012-13

Three Largest Sources of Financial Assistance

			201	2-13] [201	1-12		
Source of Financial Assistance		t Source l Assistance		rgest Source I Assistance		gest Source l Assistance			Source Assistance		rgest Source l Assistance		gest Source I Assistance
	N	%	N	%	N	%		N	%	N	%	N	%
Parents (non-repayable)	897	40.6	156	7.1	147	6.7		380	44.4	71	8.3	54	6.3
Repayable Loans	513	23.2	284	12.9	117	5.3		199	23.3	87	10.2	56	6.5
Summer Employment	147	6.7	637	28.8	370	16.7		74	8.7	235	27.5	169	19.8
Bank Loans	153	6.9	131	5.9	68	3.1		48	5.6	48	5.6	26	3.0
Parents (repayable)	160	7.2	111	5.0	85	3.8		40	4.7	45	5.3	37	4.3
Scholarships/Bursaries	58	2.6	307	13.9	308	13.9		31	3.6	140	16.4	126	14.7
Spouse/Partner	30	1.4	19	0.9	11	0.5		9	1.1	13	1.5	6	0.7
Part-time Employment During Academic Year	48	2.2	128	5.8	214	9.7		18	2.1	70	8.2	80	9.4
Personal Savings Not Obtained from Employment	25	1.1	37	1.7	123	5.6		17	2.0	26	3.0	33	3.9
Full-time Eployment During Academic Year	23	1.0	24	1.1	13	0.6		16	1.9	10	1.2	9	1.1
Other	32	1.4	19	0.9	19	0.9		14	1.6	12	1.4	9	1.1
No Response	123	5.6	356	16.1	734	33.2		9	1.1	98	11.5	250	29.2
Total	2,209	100.0	2,209	100.0	2,209	100.0		855	100.0	855	100.0	855	100.0

Western University

Survey of Graduating Students: 2012-13

Estimate of Education-Related Debt

(Excluding International Students)

		2012-13	~		2011-12	
Debt	N	%	Cum. %	N	%	Cum. %
Nil	703	36.2	36.2	350	44.7	44.7
1 - 999	7	0.4	36.5	1	0.1	44.8
1,000 - 1,999	21	1.1	37.6	3	0.4	45.2
2,000 - 2,999	22	1.1	38.8	5	0.6	45.8
3,000 - 3,999	19	1.0	39.7	5	0.6	46.5
4,000 - 4,999	14	0.7	40.5	5	0.6	47.1
5,000 - 5,999	46	2.4	42.8	14	1.8	48.9
6,000 - 6,999	24	1.2	44.1	5	0.6	49.6
7,000 - 7,999	25	1.3	45.3	5	0.6	50.2
8,000 - 8,999	18	0.9	46.3	12	1.5	51.7
9,000 - 9,999	7	0.4	46.6	2	0.3	52.0
10,000 - 10,999	69	3.6	50.2	22	2.8	54.8
11,000 - 11,999	8	0.4	50.6	4	0.5	55.3
12,000 - 12,999	21	1.1	51.7	11	1.4	56.7
13,000 - 13,999	10	0.5	52.2	7	0.9	57.6
14,000 - 14,999	8	0.4	52.6	4	0.5	58.1
15,000 - 15,999	60	3.1	55.7	25	3.2	61.3
16,000 - 16,999	11	0.6	56.3	7	0.9	62.2
17,000 - 17,999	7	0.4	56.6	6	0.8	63.0
18,000 - 18,999	12	0.6	57.2	4	0.5	63.5
19,000 - 19,999	3	0.2	57.4	2	0.3	63.7
20,000 - 20,999	99	5.1	62.5	29	3.7	67.4
21,000 - 21,999	9	0.5	62.9	7	0.9	68.3
22,000 - 22,999	13	0.7	63.6	5	0.6	69.0
23,000 - 23,999	16	0.8	64.4	2	0.3	69.2
24,000 - 24,999	15	0.8	65.2	5	0.6	69.9
25,000 - 29,999	115	5.9	71.1	40	5.1	75.0
30,000 - 34,999	151	7.8	78.9	51	6.5	81.5
more than 35,000	410	21.1	100.0	145	18.5	100.0
Total (excl NR)	1,943	100.0		783	100.0	
Mean Debt (incl. Nil)		\$21,301			\$17,174	
Mean Debt (excl. Nil)		\$33,378		e	\$31,056	

Western University

Survey of Graduating Students: 2012-13

Plans Upon Graduation

	201	2-13	201	1-12
Current Plans	N	%	N	%
I have a job arranged (see below)	397	18.0	235	27.5
I plan to seek employment	619	28.0	216	25.3
I plan to enrol in a graduate program	474	21.5	189	22.1
I plan to enrol in a professional school	324	14.7	120	14.0
I plan to enrol in a community college	58	2.6	13	1.5
No definite plans	101	4.6	28	3.3
Other	156	7.1	52	6.1
No Response	80	3.6	2	0.2
Total	2,209	100.0	855	100.0

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Western University

Survey of Graduating Students: 2012-13

Reasons For Attending Western University

11-3 + 12- 1					Sca	le: 1= N	ot At A	Scale: 1= Not At All Important / 5	tant/5	Ш	Very Important	mt					5	2011-12 Results	S
How in portant were each of the following	Respo	Response=1	Response=2	nse=2	Respo	Response=3	Response=4	nse=4	Response=5	1se=5			Response=N/A	e=N/A	No Response	sponse	Response=4	Response=4 Response=5	Total
	N	0%0	N	0%	N	%	N	0%0	N	%₀	Total	Mean	Z	0%0	N	9%	0%	0%	Mean
Quality of programs offered	64	3.1	55	2.7	238	11.7	755	37.1	923	45.4	2,035	4.2	57	2.6	117	5.3	33.4	44.4	4.0
Career-relevant programs	104	5.2	118	5.9	358	17.8	671	33.3	764	37.9	2,015	3.9	70	3.2	124	5.6	28.1	35.6	3.7
Good social atmosphere	161	8.1	104	5.2	310	15.5	712	35.7	710	35.6	1,997	3.9	96	4.3	116	5.3	33.7	26.5	3.5
Unique programs or specializations	133	6.7	125	6.3	386	19.4	653	32.9	689	34.7	1,986	3.8	106	4.8	117	5.3	26.1	32.5	3.6
Variety of programs offered	183	5.6	159	8.3	405	21.0	705	36.6	475	24.6	1,927	3.6	163	7.4	119	5.4	28.5	25.8	3.4
Advice from teachers/counsellors	239	12.6	158	8.3	453	23.9	676	35.6	373	19.6	1,899	3.4	189	8.6	121	5.5	26.9	15.5	3.1
Size of university/college	307	15.8	223	11.5	495	25.5	617	31.8	301	15.5	1,943	3.2	146	6.6	120	5.4	22.2	11.9	2.9
Good athletic facilities/programs	380	19.8	238	12.4	406	21.2	535	27.9	358	18.7	1,917	3.1	175	7.9	117	5.3	20.7	15.0	2.8
Good student support services	298	15.4	248	12.8	554	28.7	545	28.2	287	14.9	1,932	3.1	157	7.1	120	5.4	26.7	12.1	3.0
Size of classes	304	15.5	281	14.4	586	29.9	535	27.3	252	12.9	1,958	3.1	133	6.0	118	5.3	18.7	1.6	2.8
Proximity to home community	529	29.8	143	8.1	287	16.2	365	20.6	449	25.3	1,773	3.0	317	14.4	119	5.4	14.6	24.0	2.8
Quality of clinical training	406	25.6	194	12.2	380	24.0	346	21.8	258	16.3	1,584	2.9	504	22.8	121	5.5	16.1	10.9	2.5
Wanted to live in London	612	31.6	233	12.0	317	16.4	365	18.9	409	21.1	1,936	2.9	158	7.2	115	5.2	15.4	19.3	2.7
Scholarships offered	579	34.4	208	12.3	343	20.4	345	20.5	210	12.5	1,685	2.6	406	18.4	118	5.3	17.1	13.0	2.5
Able to live at home	711	53.3	65	4.9	98	7.3	135	10.1	325	24.4	1,334	2.5	757	34.3	118	5.3	7.2	23.4	2.3
Friends were attending	741	41.0	228	12.6	313	17.3	312	17.3	212	11.7	1,806	2.5	287	13.0	116	5.3	12.0	6.8	2.2
Availability of distance learning	645	38.3	283	16.8	339	20.1	249	14.8	168	10.0	1,684	2.4	407	18.4	118	5.3	8.7	6.3	2.1
Family tradition	948	62.7	127	8.4	168	11.1	176	11.6	93	6.2	1,512	1.9	577	26.1	120	5.4	5.8	8.5	1.8
Rejected elsewhere	829	68.0	71	5.8	133	10.9	106	8.7	80	6.6	1,219	1.8	862	39.0	128	5.8	5.4	10.4	1.8

Appendix A

1. How much do you agree or disagree with the following statements about learning experiences ?

1 3		5			NA			
Strongly Disagree Neither Agree nor Disagree		Stron	Strongly Agree			Not Applicable		
Instructors took an ac learning	tive interest in my	10	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Instructors were reaso outside of class to hel		10	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Instructors tried to en understood the materi		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Class participation was	s actively encouraged	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
My assignments were experiences	useful learning	10	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Evaluation (exams and	d marking) was fair	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Instructors provided h throughout courses	elpful feedback	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
My program offered an experience	n enriching learning	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Instructors stimulated more	me to want to learn	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
My learning experienc	e was enjoyable	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Teachers took pride in	their teaching	1 🔘	2 🔘	З 🔘	4 🔘	5 🔘	NA	
I was generally able to get the classes I wanted		10	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Instructors displayed a toward students	a positive attitude	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Instructors treated stu	Idents with respect	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Instructors encourage class regarding their t		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Generally, I was satisf teaching I received	ied with the quality of	10	2 🔘	3 🔘	4 🔘	5 🔘	NA	
My program had suffic	cient practical focus	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
My program had suffic	ient theoretical focus	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
My learning experienc stimulating	es were intellectually	10	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Teaching assistants were used effectively		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
I had sufficient opportunity for self-paced learning		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Library collections supported my course requirements		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA©	
Library staff provided	helpful assistance	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	
Library instruction improved my research skills		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA	

2. Overall, how much did your education contribute to improvements in each of the following areas ?

1 Not at All	3 Somewhat	5 A Great Deal		No	icable		
Writing abilities		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Speaking abilities		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA
Critical judgment		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Creativity		10	2 🔘	З 🔘	4 🔘	5 🔘	NA 🔘
Study skills		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Ability to learn and work	on your own	10	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Desire for further educat	tion	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Problem-solving		10	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Conflict-resolution		10	2 🔘	З 🔘	4 🔘	5 🔘	NA 🔘
Mathematical proficiency	(1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Computer proficiency		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Ability to understand info graphically	ormation presented	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA
Understanding of science	e	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Appreciation of literature	e and fine arts	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Awareness of ethical issues		10	2 🔘	3 🔘	4 🔘	5 🔘	NA
Awareness of the rights and responsibilities of citizenship		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA
Appreciation of diversity (e.g. cultures, gender, race, religion)		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA
Career prospects		10	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Self-confidence		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Leadership skills and abilities		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Social skills		10	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Ability to work well with others		10	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Time management		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Research Skills		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘

3. Overall, how satisfied are you with the education that you received here ?

- Not at All Satisfied
- 0
- Somewhat Satisfied ۲
- Very Satisfied
- Not Applicable

4. Would you recommend Western University to a friend ?

• Yes 🔘 No

5. Please rate your satisfaction with the following administrative services on campus or, if applicable, at your college.

1 Not at All Satisfied	3 Somewhat Satisfied	Very S	5 atisfie	d	Not	NA t Appli	cable
Food outlet hours		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Library hours		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Library access via the	Web	10	2 🔘	З 🔘	4 🔘	5 🔘	NA 🔘
Bookstore hours		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Library study space		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Student Health Servic	es	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Campus safety		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Off-campus housing s	ervices	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Registration procedure	es	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Academic Counseling		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
On-campus work oppo	ortunities	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Financial Aid (OSAP) s	services	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA
Scholarship services		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Students' Council serv	vices	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Student Development	<u>Centre :</u>						
Learning Skills Service	es	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
International Student	Services	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Career Services		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Effective Writing Programs		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Employment Services		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Services for Students with Disabilities		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Other services (please specify)							
		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA

6. Please rank the **three** main sources of financial assistance for your studies in this program.

Instructions

- If none of them is applicable, then leave all the fields blank.
- If one of them is applicable, then put 1 into the appropriate field.
- If two of them are applicable, then put 1 and 2 into the appropriate fields.
- If three of them are applicable, then put 1, 2 and 3 into the appropriate fields.

Note: 1 is the most important, 3 is the least important

If you rank 'h' and/or 'i	', please leave the hours/week field blank o	or enter number between 0 - 99.99
---------------------------	--	-----------------------------------

a. Parents (non-repayable)
b. Parents (repayable)
c. Spouse/Partner
d. Repayable government loans (including OSAP)
e. Bank loans
 f. Scholarships/Bursaries
g. Summer employment
 Part-time employment during academic year (including on-campus Work-Study) h. Approximately how many hours per week were you working at this job ? hours/week Full-time employment during academic year i. Approximately how many hours per week were you working at this job ?
 j. Personal savings not obtained from employment
k. Other (Please specify)

7. What do you estimate your education-related debt will be when you graduate ? (Include student loans and all other repayable loans)

Please lea	ave blank o	r enter a numbe	r between 0 -	999999.99

- \$
- 8. What are your plans now that you are graduating ?
 - I have a job/job arranged
 - I plan to seek employment
 - I plan to enroll in a graduate program
 - I plan to enroll in a professional school (e.g. Law, Medicine, Dentistry, etc.)
 - I plan to enroll in a community college
 - No definite plans

Other (Please specify)

9. How important were each of the following reasons in your decision to enroll ?

1 Not at All Important	3 Somewhat Important	Very In	5 1porta	nt	Not	NA t Appli	cable
Quality of programs of	fered	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Variety of programs of	fered	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Unique programs or sp	ecialization	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Career-relevant progra	ams	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Availability of mediate	d or distance learning	10	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Size of university/colle	ge	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Size of classes		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Good student support	services	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Good athletic facilities/	/programs	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Quality of clinical train	ing	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Good social atmospher	e	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Advice from teachers/o	counselors	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Wanted to live in Lond	on	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Able to live at home		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Proximity to home con	nmunity	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Friends were attending	ļ	1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Family tradition		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Scholarships offered		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Rejected elsewhere		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
Other (please specify)							
		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA 🔘
		1 🔘	2 🔘	3 🔘	4 🔘	5 🔘	NA

10. Is there anything else that you want to tell us about yourself or your educational experiences ?

11. If you were asked to make one suggestion for us for future students, what would be that one suggestion ?

12. We would appreciate any suggestions for additional questions or changes to this survey that would improve future surveys of this nature and any other comments that you wish to make.